(b) Imparting training is a continuous which includes the newly recruited stenographers / typists. Efforts are being made to impart training in Hindi stenography / Hindi typing to all those stenographers / typists who have not been trained so far as early as possible.

Delay in IA services

3234. DR. Y. LAKSHMI PRASAD: **Will** the Minister of CIVIL AVIATION be pleased to state:

(a) whether it is a fact that Indian Airlines flights were running late invariably in important destinations like Delhi, Calcutta and Mumbai during the last week of March, 2000;

(b) if so, the reasons for go slow attitude of IA staff;

(c) the impact on the business of IA; and

(d) the action proposed to refurbish the image of IA?

THE MINISTER OF CIVIL AVIATION (SHRI SHARAD YADAV): (a) and (b) During the last week of March, 2000 the incidence of flight delays was much higher than the average, due to the "Quality Assurance Norms" followed by the engineers falling back on technicalities, as a tactic adopted by the All India Aircraft Engineers Association in the context of its demands related to higher wages and other service conditions.

(c) There was no noticeable decrease in the utilization of seats in Indian Airlines.

(d) Negotiations are currently in progress between the Management and the representatives of the Engineer's Association. Management has also drawn up a contingency schedule to cater to eventualities.

Renewal of Licence of MESCO Aviation

3235. SHRIMATI JAYAPRADA NAHATA:
SHRI AMAR SINGH:

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether it is a fact that the request of MESCO Aviation for the renewal of its licence has been turned down;